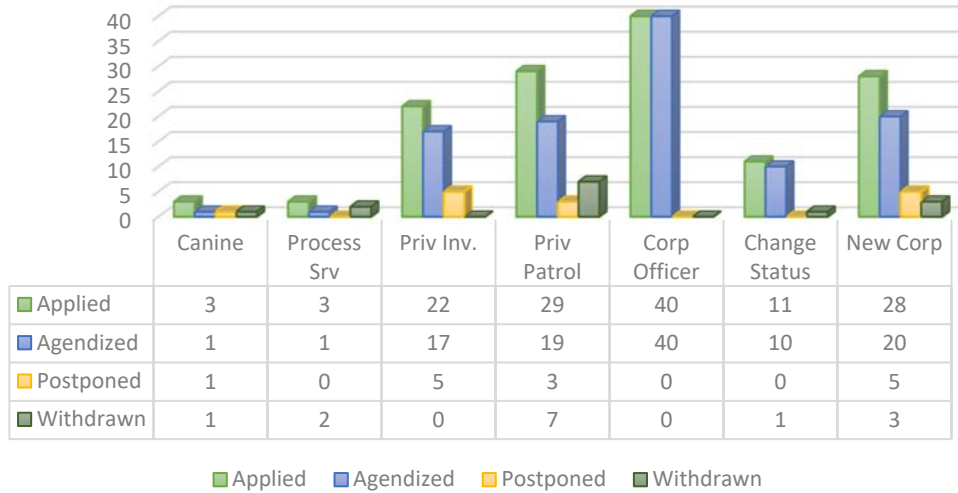




## September 2020 Licensing Applications

Licensee Application September 2020 Board

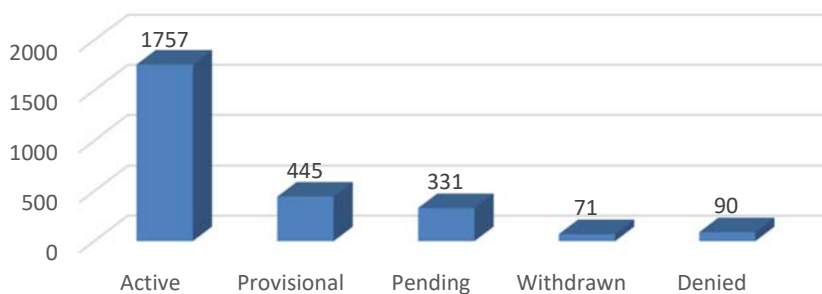


**SEPTEMBER:**

- Canine Postponement:
  - 1 Exam failure
- Canine Withdrawal:
  - 1 Decided not to proceed
- Process Server Withdrawals:
  - 2 did not meet Minimum Qualifications (MQ's)
- Priv Investigator Postponement:
  - 1 Pending background
  - 4 Exam/Covid quarantining
- Priv Patrol Postponements:
  - 1 Pending background
  - 1 Appealing citation
  - 1 Exam/Covid quarantining
- Priv Patrol Withdrawals:
  - 4 Decided not to proceed
  - 2 Did not meet MQ's
  - 1 Health issues
- Change of Status Postponement:
  - 1 Decided not to proceed

## Work Card Applications

2,691 Work Cards Processed from June 1st to Aug 27th



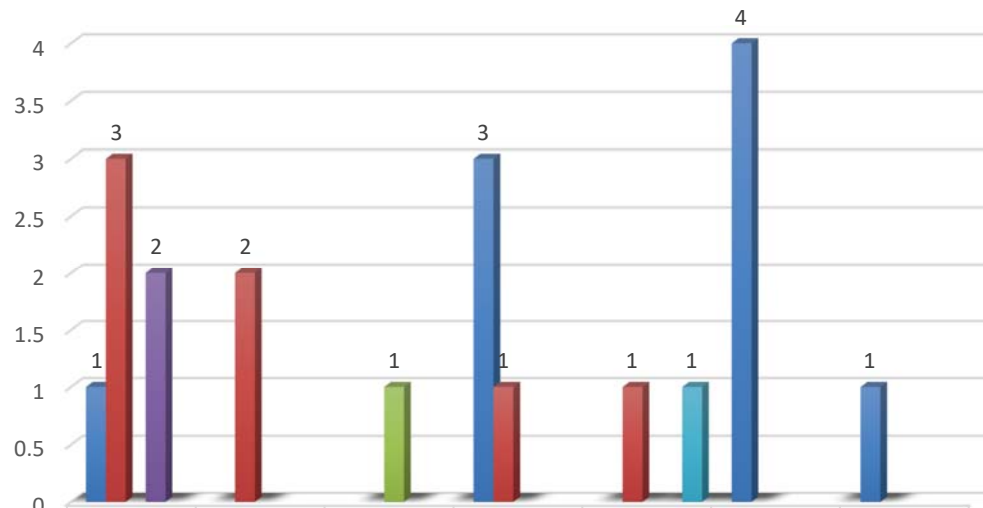
**Highlights:**

- **331 Pending:**
  - 202 are pending because we are missing information
  - 129 investigators are still processing
- **Comparisons:**
  - 457 Decrease from Q2
  - \* Many events have been cancelled which ordinarily would have occurred during the summer months.

<b>Active</b>	Completed the work card process and their permanent card has been mailed to them.
<b>Provisional</b>	They are in provisional status. We are waiting for their fingerprint results to determine whether they can be made active or if they need to be denied.
<b>Pending</b>	Applications received and inputted awaiting to be made provisional.
<b>Withdrawn</b>	The applicant was missing information not allowing us to make a proper determination, so their application was withdrawn.
<b>Denied</b>	Their card was denied pursuant to NRS 648.1493.

# Complaints

## June to September 2020



	PPO	PI	PS	REPO	K9	WORK CARD	CFI
9 - Professionalism	1			3		4	1
7 - Unlicensed Activity	3	2		1	1		
1 - Srv Not Rendered			1				
2 - Uniform	2						
1 - Unregistered Employee					1		
<b>Total Pending</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>2</b>		<b>3</b>	
<b>Closed</b>	<b>2</b>				<b>1</b>		<b>1</b>
<b>Referred</b>				<b>1</b>			
<b>Other Action</b>	<b>1</b>			<b>1</b>	<b>1</b>	<b>1</b>	

### 20 Total Complaints

- 9 Unprofessional Conduct and/or behavior
- 7 Possible Unlicensed Activity
- 1 Services not rendered by a licensee
- 2 Uniform/Vehicle concerns
- 1 Person working without being registered

### 12 Pending / Under investigation

3 closed

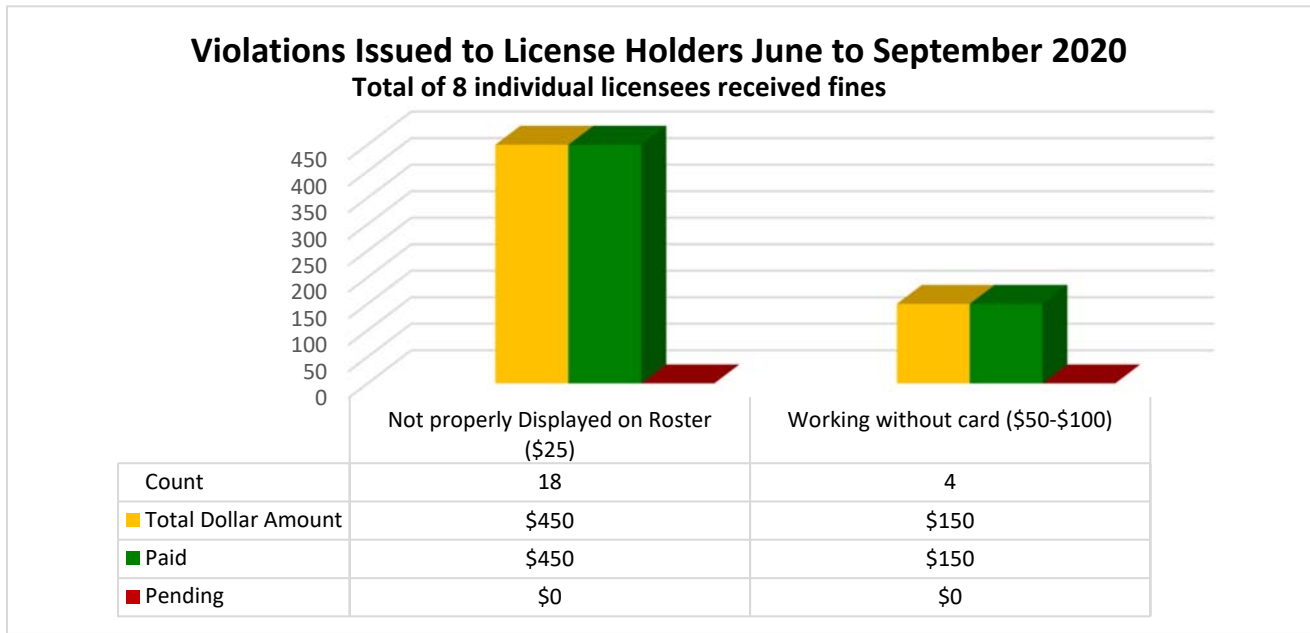
### 4 Referred to another agency

- 1 DETR

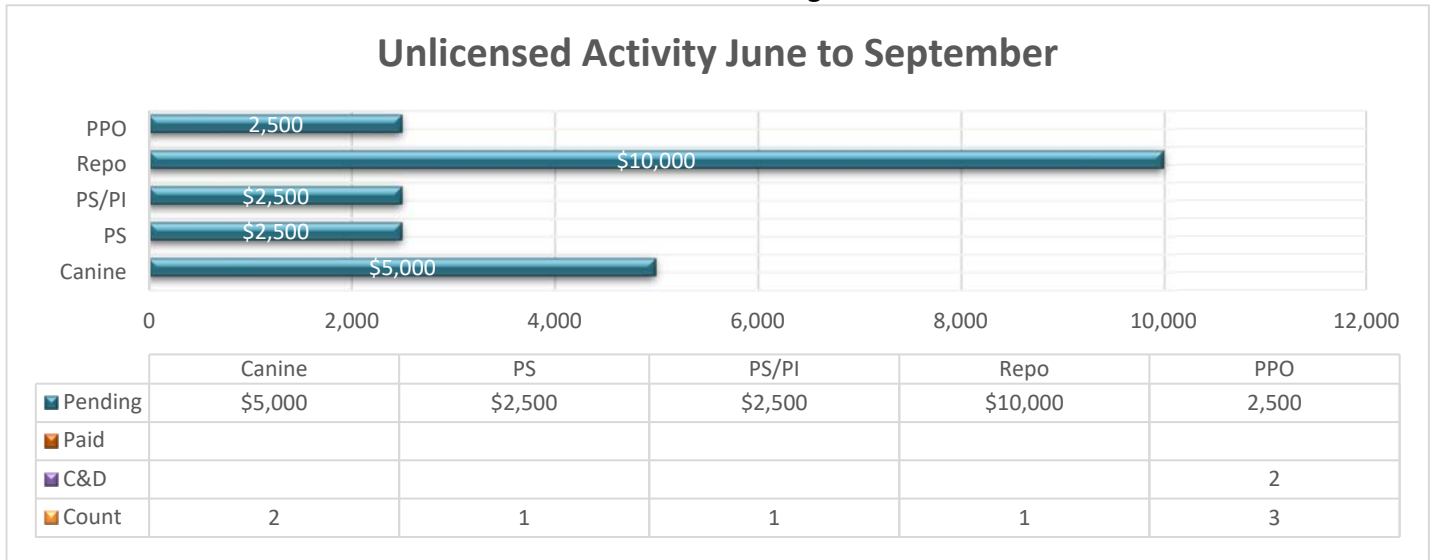
### 4 Other actions

- 1 Civil Matter
- 1 Audit Pending
- 1 Work Card made inactive
- 1 Cease and Desist

# Notice of Violations



## Unlicensed Activity Citations



**Breakdown:**

- **6 Citations issued**
  - **\$20,000 total dollar amount (pending)**
  - **2 Appealing citation**
  - **4 pending, not paid**
  
- How they were reported to us:
  - 1 Industry Relationship
  - 1 Las Vegas Metro Police Dept.
  - 2 During Licensing Background
  - 1 complaint from general public
  - 1 PILB Reception staff noticed discrepancy
  
- **2 Cease and Desists issued:**
  - The fine was waived but the citation stands
  - Reported to us by Las Vegas Metro Relationship